

# Family Satisfaction Team

## RESIDENTIAL TREATMENT FACILITY (RTF) SATISFACTION SURVEY

**YOUR VOICE MATTERS!**

Our team is independently contracted by Montgomery County to gather feedback regarding families' experience with behavioral health services. With this feedback, the county can provide services in the community that are driven by the needs of families. Our goal is to advocate for families and to amplify the family voice.

Participation in this study is voluntary. Your name will **not** be attached to your responses. Anything you share may be shared with the county, providers, and community stakeholders.

### Who Can Complete the Survey?

Montgomery County youth age 14-18 & their parents/ caregivers

- + Magellan Behavioral Health as either primary or secondary insurance
- + **Discharged** from a Residential Treatment Facility (RTF) between January 2022- Sept 2025



Participants receive \$10 Amazon e-gift card

**Questions?** Please do not hesitate to contact:  
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(610)-618-6540



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HopeWorx Inc.